

Ref No	Date received	Complainant	Description	Progress	Status
GR/2017-05	30-March-2017	The complainant requested his identity remain confidential	<ol style="list-style-type: none"> 1. The construction of demarcation between community land and conservation area 2. Complaint on the timber truck speed passing the residential area. 	<ul style="list-style-type: none"> - Form was received on 30 March 2017 - Acknowledgement of receipt by phone on 30 March 2017 at 3:12pm - Grievance Committee validation on the grievance (without verification mission) on 2 April 2017 - Complainant was informed that the case has been acknowledged as a valid grievance on 13 April 2017 at 1:30pm by phone - Closing letter was sent to Estate Manager and SGR Mandau to inform to complainant on 24 August 2017 	Closed