

Ref No	Date received	Complainant	Description	Progress	Status
GR/2017-04	30-March-2017	Ispandi (resident of Mentangorjaya)	Inquire on the fulfillment of the fish net assistance for local community.	<ul style="list-style-type: none"> <li>- Form was received on 30 March 2017</li> <li>- Acknowledgement of receipt by phone on 31 March 2017 at 09:45am</li> <li>- Grievance Committee validation on the grievance (without verification mission) on 2 April 2017</li> <li>- Complainant was informed that the case has been acknowledged as a valid grievance on 12 April 2017 at 4:19pm by phone</li> <li>- Closing letter was sent to Estate Manager and SGR Mandau to inform to complainant on 24 August 2017</li> </ul>	Closed