

Ref No	Date received	Complainant	Description	Progress	Status
GR/2017-03	21-March-2017	Usman (resident of Kampung Olak)	Complaint on the timber truck speed passing the residential area.	<ul style="list-style-type: none">- Form was received on 21 March 2017- Acknowledgement of receipt by phone on 21 March 2017 at 11:18am- Grievance Committee validation on the grievance (without verification mission) on 23 March 2017- Complainant was informed that the case has been acknowledged as a valid grievance on 7 April 2017 at 4:40pm by phone- Closing letter was sent to Estate Manager and SGR Mandau to inform to complainant on 24 August 2017	Closed