

Ref No	Date received	Complainant	Description	Progress	Status
GR/2016-01	26/09/16	Forum Masyarakat Penyelamat Semenanjung Kampar (FMPSK)	FMPSK has raised concerns regarding the condition of the livelihood plantation in Kelurahan Teluk Meranti.	<ul style="list-style-type: none"> ✓ Acknowledgement of receipt on 26/09/2016 ✓ Grievance Committee validation (proceed to verification mission) on 06/10/2016 ✓ Verification mission completed on 17/10/2016 ✓ Grievance Committee instruction (proceed to Action Plan) on 21/10/2016 ✓ Draft Action Plan shared with Complainant on 13/12/2016 ✓ Draft Action Plan has been agreed and signed by FMPSK on 31/01/2017 ✓ Action plan has been approved by Grievance Committee on 13/02/2017 	Closed